



Annual Report 2010/11

Home-Start Westminster

St Pauls Church Centre
3 Rossmore Road
London
NW1 6NJ

Tel/fax: 0207 724 1345
Email: admin@hswestminster.co.uk
www.homestartwestminster.org.uk
Charity no: 1109568
Company no: 5283272

Home-start Westminster Mission

Supporting any local family
with 1 child under 5
who needs us

WHAT WE DO & WHO WE ARE



Home
START
Support and friendship
for families
in
Westminster

HSW is a registered charity working with families in the central London borough of Westminster. Contrary to popular belief, Westminster is home not only to the rich and famous; it is an area of huge diversity both in terms of cultural background and financial status. Next to areas of enormous wealth you find families living in abject poverty, isolated and overcrowded.

HSW, which celebrated its 10th birthday last year, supports ANY family in Westminster who needs us - the only criteria is that there must be 1 child under 5. We believe that EVERY child has a right to a happy and secure childhood, giving them the best start in life and helping them to achieve their full potential. But many of these families and children are living in extremely difficult circumstances causing stress and despair; our trained volunteers offer support and encouragement to change the pattern of troubled lives.

Last year we supported 195 families and 515 children including 270 under 5, with 103 specially trained volunteers. We have worked very hard to position ourselves as a 'centre of excellence' in the delivery of a unique & cost effective service supporting families.

Key to this is the HSW volunteer team delivering our home visiting service. Each volunteer undertakes a 40 hour training programme and on completion will be carefully matched to a family. The volunteer will then visit the family in their home for a minimum of 2 hours each week for as long as the support is needed. The relationship between the volunteer and the family is key to a successful outcome and frequently the volunteer is the only person the family will trust.

It is a simple but highly effective way of helping to empower the family to once again take control of their lives and move on. Our success is measured by the fact that no family - except in exceptional circumstances - in 10 years once matched and supported by HSW has been re-referred to the statutory bodies.

Demand for our service is growing, as is the complexity of the issues facing the families - this is a direct result of the squeeze on local government and the services they provide. In response we have restructured our team of 4 staff so that each is responsible for the front line activity of directly supporting families, we have no office or administrative support. However, we do have a team of volunteers who not only support our families but also support the Home-start Westminster organization.

We will use our voice wherever we can to represent these families in Westminster who are finding it increasingly difficult to be heard.

Anne Heath
Vice-Chair



WHO We are



Home-Start Westminster is a charitable company limited by guarantee. The company was established under a Memorandum of Association, which established the objects and powers of the charitable company and is governed under its Articles of Association. Under those Articles, the members of the Board are elected at the AGM to serve a period of 3 years, subject to ratification at each AGM.

Trustees 2010-2011

Briony Hallam: Chair
Anne Heath: Vice-Chair
Jane Morley: Treasurer (resigned September 2010)
Alan Wheeler: Treasurer (appointed January 2011)
Ama Ampofo
Yvonne Bailey-Smith
Catherine Churchard
Gillian Henschley
Peter Morrison (appointed January 2011)

Staff 2010-2011

Christa Scholtz: Scheme Manager
Georgina Millings: Senior Co-ordinator (maternity leave October 2010)
Emily Henderson: Family support Co-ordinator
Miriam Philip: Co-ordinator (appointed Sept 2010)
Sunissa Walker: Office Manager

Independent Examiner: Chris Atkinson
Bankers: CAF Bank, West Mailing, Kent, ME19 4TA



Chair's Report 2010 / 2011



As Chair it is a pleasure to reflect on the last year, because of the knowledge of what we have achieved in a very challenging climate. I am aware that we have yet again supported more families than last year and that more children's lives are better because of the support one of our dedicated volunteers has given a family.

Our team has once again exceeded the targets for our scheme. They do this not because they are ticking boxes and focussed on targets, but because they are focussed on supporting families and sadly because of ongoing need for our service.

Our core service is to support families, but we feel without also supporting our volunteers we would not attract the calibre and numbers we achieve every year. This year we have had the highest number of people volunteer for us and that has made it possible for us to support many more families.

I am privileged to be able to participate in the training of volunteers, and I am constantly amazed by the level of talent and commitment shown by the people who want to volunteer for us. These are people who all share our belief that with non judgemental support, working alongside a family not for them, families can take charge of their lives and become part of the community. Our wonderful volunteers are the core of our service and we are deeply grateful to them for their time and enthusiasm

We have had several highlights over the last year as we celebrated our 10th anniversary, which culminated in an amazing event at the House of Lords on October 7th hosted by Baroness Harris of Richmond. Many volunteers worked extremely hard to make this event a success and everyone enjoyed a magical tour at the end of the evening allowing us access to both the House of Lords and the Commons. It was a fitting end to our celebration of 10 years working in the city of Westminster.

Much credit must also go to the numerous individuals who have worked tirelessly to support us throughout the year. We believe we are a hugely cost effective organisation and we take great care to keep our spending as low as possible, but inevitably we are always in need of additional funds, so thank you to all the people who have helped us to raise the money to continue the work we do.

In particular, thanks to the volunteers who have organised dinners and a cake sale to raise money. Thanks also to Nina Chitnavis and Fiona Morgan for their wonderful efforts. And to Evelyne Barthes who regularly brings her container full of loose change. I also want to extend a heartfelt thanks to all our Trustees, who bring a wealth of experience to our Board and freely give their time to make Home-Start Westminster a centre of excellence.

I cannot end without mentioning the year ahead as it promises to be the most challenging we have ever faced, as the effects of the cuts bite ever deeper. The board of trustees has adopted the strategy of proactively looking to secure funding from diverse sources and we believe that this has given us a more secure base, but it must be acknowledged that it is becoming more and more difficult to raise the funds needed. At the same time demand for our service is growing and the complexity of the cases is increasing. We have therefore taken the decision to do without administrative support and to use all our team to support front line services - supporting families. We believe that this is the right way to respond to very challenging times, but acknowledge the additional pressure that this will put on our staff, and I would like to thank the staff team for their willingness to try and make this work.

Briony Hallam



Treasurer's Report 2010 / 2011

**Home
Start**
Support and friendship
for families
in
Westminster

I am pleased to present my first Treasurer's Report of Home-Start Westminster, having been appointed to the role in January 2011 following the resignation of Jane Morley earlier in the financial year.

The period under review, the twelve months to 31st March 2011, has been one of considerable financial uncertainty through out the sector but nevertheless the scheme ended the year in a more positive and stable position than could have been predicted. The reserve restricted fund, which the Board of Trustees agreed should be equivalent of 3 but not more than 6 months expenditure at the current rate has been maintained at £60,000 and the contingency fund which is available to cover short term funding shortfalls stands at £47,500. This is a considerable achievement given that the scheme had anticipated up to a 30% shortfall in funding against expenditure.

This has been achieved by continued support from our major funders and a more proactive approach to funding from our new Funding/Finance committee chaired by Peter Morrison, a trustee appointed in January 2011.

The income received during the year amounted to £170,612 compared to £207,863 for the previous year. Of this amount we received £45,606 from the City of Westminster. We are now into the final and 5th year of our contract with C of W and along with many other organisations cannot predict what the future will hold for us. However, one of our strengths has been and continues to be our ability to attract funding into the borough, matching by a ratio of 4:1 the core funding from the city council. Figures are one aspect but in terms of what we do it means that Westminster fund us to support 43 families in fact we supported 195 local Westminster families!

Our second major funder and true supporter is the John Armitage Foundation, which contributed £36,000 to HSW in 2010/11.

The balance of the Charity's income came from the Department of Health, BBC Children in Need and Help a London Child and the St Giles & William Shelton Educational charity.

Additional fundraising activity and donations amounted to £18,125 for the year, including a very successful event at the House of Lords.

Expenditure during the period under review amounted to £183,198 compared to £182,814 the previous year. The management of the scheme and the trustees seek to ensure that the charity receives maximum value for money for its expenditure on the scheme.

I conclude, with particular reference in these uncertain times, by returning to the question of reserves. The primary reason for holding significant sums as reserves is that a substantial element of our income is only secured for 1-2 years and hence subject to material changes. Our policy is to use reserves as a cushion against moderate variations in cash flow and income. In the event of a severe shortfall in income the reserves are needed to cover the time in which a commensurate reduction in staffing and activity levels can be implemented. The policy on reserves is reviewed annually by the BOT.

We are entering the most challenging time for the organisation but the knowledge that we have secured 5 years funding from the Big Lottery has given a valuable core on which to build.

The accounts have been reviewed by an independent examiner and approved by the Board of Trustees.

Alan Wheeler
Treasurer



Manager's Report 2010 / 2011

**Home
StART**
Support and friendship
for families
in
Westminster

2010-11 has seen HSW recognized in a wide variety of ways as a unique family support service working in this diverse inner city borough. Amongst those of which we are most proud because they acknowledge our volunteers are: Nomination as Partner of the Year by the Head of Early Intervention in Westminster Council, the Organisation Award for our inspiring work with our volunteers from Westminster Volunteer Bureau and in October 2010 we received The Investing in Volunteers accreditation for a second time. We could only achieve this because of the generous support from an experienced and talented board of trustees, a small dedicated staff team and of course our 103 active volunteers.

Of great importance has been the 5-year funding we received from the City of Westminster. Now in its final year, this support enabled us to attract more funding into our core service of family home visiting - we supported 195 families and over 500 children during the year.

I'm often asked what our volunteers actually do. This is a question I have pondered, as what they do is quite subtle. Often by the time we get involved, parents will say to us that they don't care about themselves; they just care about the children. But parents are the most important people in their children's lives; they are the first teachers of their children.

Our volunteers lend that helping hand week in week out that begins to make a difference and reminds parents they matter. Our volunteers know that to make a difference you have to be the difference and to care for people you have to care about them.

Our families and our volunteers are at the core of our work but so is our staff team.

We are always so busy trying to deliver the best possible service to our families and developing our volunteers, it is easy to forget that staff have needs too and if we can provide a good framework of support for them, then this will enhance everything we do. We are immensely fortunate to have Gillie Henschley as one of our trustees who brings a wealth of HR experience to our team.

Among the initiatives that we have now incorporated into our normal practice are:

- Revised work plans and objectives for each person rooted firmly in the strategic plan
- A learning plan for each person
- Structured group supervision & staff meetings
- Group training events
- A facilitated service provided by a trustee that can be called upon by staff
- Individual mentoring for each person
- Thinking for the longer term in facilitated Away days

As staff we know we are valued.

The families we support remain a source of endless inspiration to develop a service of excellence in the community, enabling both families and volunteers to build productive and happy lives. We are privileged to work with these people and to have the tools to provide an excellent service.

A heartfelt thanks to all our volunteers, staff, trustees and supporters for their continuing efforts in this busy, challenging and successful year.

Christa Scholtz



Annual Statistics 2010 / 2011

Annual Statistics	
Total Number of referrals to Scheme 01/04/2010 - 31/03/2011	96
Total Number of referrals to Scheme from the previous year	118
Total Number of families supported by Scheme 01/04/2010 - 31/03/2011	195

Source of Referrals 2010 - 2011

Health Visitor	52
Other health referrals	22
Social Worker	45
Other social services/social work referrals	16
Sure Start/Sure Start Children's Centres	22
Self	10
Other	28

TOTAL referrals	195
Number of children supported within the families	515
Of which are under 5	270
Over 5	245

Number of children currently on the child protection register or for whom a childcare plan (or equivalent) is in place	16
Number of children who have come off the child protection register during the year or whose plan is complete	4



Volunteer's Report 2010 / 2011

**Home
Start**
Support and friendship
for families
in
Westminster

It gives me pleasure to report that despite the current challenging times, Home-Start Westminster is excelling in volunteer best practise. We continue to create a range of interesting volunteering opportunities. Home-Start Westminster provides positive experiences for volunteers with the dynamic management from Christa and her Team, hence, winning Westminster 2011 Volunteer Award. The Prep Courses continue to attract and discover volunteers with different kinds of valuable skills and talents. The Volunteer Forum, TLC events and on-going Training has improved communication and listening skills between Volunteers, Families and Home-Start Westminster. We have gained a lot of insight and have been able to apply knowledge and understanding in the provision of services required for families.

The events and programmes provided this year include:

- First Aid Training by London Ambulance Service
- Cervical Screening and how Home-Start can help delivered by Judith Walker
- Drugs and Alcohol Awareness Day
- Cake Sale organised by Fiona Morgan and supported by Maureen Molly (HSW Volunteers)
- Women Like Us - Parenting and Part -Time Employment
- Counselling Forum developed out of Volunteer Forum
- Child Protection Training
- Maximizing Income Project
- Workshop with Sir Richard Bowlby
- HSW Development Plan for Volunteers

Personally representing Volunteers on the Board of Trustees has been a humbling experience and an opportunity to serve my community to make a positive difference in the lives of volunteers and families. In the coming year we endeavour to take MESH (Monitoring and Evaluation System in Home-Start) and Supervision to the next level, acknowledging the training deadline for volunteers being October 2011.

We will continue to have forums where volunteers can share their views on volunteering and update themselves on all the latest news. Sincere thanks to all unique Volunteers, Christa and Administration Team, Board of Trustees and all our supporters who have contributed to our exciting year.

Ama Ampofo





Volunteer Statistics 2010 / 2011



Active Volunteers	103
Number of volunteers who were recruited and trained this year	38
Number of volunteers who have left the scheme during this year	10
Number of volunteers undertaking other tasks (not matched with a family)	1
TOTAL number of recorded volunteer hours	206 per week 10712 for the year

"I have volunteered with Home-Start for 5 years. A year and a half has been in London and during that time, the other volunteers, staff and visitors have been more like a family to me.

Through Home-Start, I completed an accredited course, received free of charge training including Level 1 child protection, I attended a lecture held by Richard Bowlby which was terribly exciting and very interesting, gained information of qualifications and jobs in my local area (which was how I achieved my Level 3 in Child Development) and made many new friends.

I joined Home-Start to help others and develop my learning in serving my community and I felt I definitely made a difference but I could never fully put into words how much Home-Start has brought to my own life.

Thank you to all at Home-Start Westminster"





Volunteer prep Course timetable 2010 / 2011



Date	Session	Time
Day One	Introduction Accreditation Dynamic kids: Warm up	10 - 2.30
Day Two	Becoming a Home-Start Volunteer How Home-Start helps Dynamic Kids: Shake the sillies out	10 - 2.30
Day Three	Listening Skills Values & Attitudes Dynamic Kids: Bean Bag Song	10 - 2.30
Day Four	Learning through Play with Young Children Home visiting Dynamic Kids: Copying	10 - 2.30
Day Five	Speech and Language Development Confidentiality Dynamic Kids: Emotion Happiness	10 - 2.30
Day Six	Safeguarding Children Commitment and Boundaries Kids: Emotions Anger	10 - 2.30
Day Seven	Attachment Theory Getting Support Dynamic Kids: Passing the boulder/thread	10 - 2.30
Day Eight	Post-natal Depression Domestic Violence Dynamic Kids: Scarves	10 - 2.30
Day Nine	Saying goodbye to a family Conflict: my Mum and Dad argue Dynamic Kids: Goodbye song 'The Clock Goes Tick Tock'	10 - 2.30
Day Ten	Bringing the course to a close Presentation of Certificates A Home-Start Family and Volunteer will come to talk to the volunteers during lunch Dynamic kids: Cool down; Go to Sleep	10 - 2.30



Home-start westminster families

Home
START
Support and friendship
for families
in
Westminster

This year we have given
support and friendship
to 195 families
with 515 children
of whom 270
were under 5 years





THOUGHTS from our families

**Home
Start**
Support and friendship
for families
in
Westminster

A mother whose 4 children had been taken away from her said that her volunteer gave her back her voice and that now she can speak for herself and her children when dealing with authority.

'My volunteer has made me love myself. I have learnt that things that have happened to me are not my fault. I feel empowered.'

At first when she was asked to express her anger through drawings, she thought it was funny, but it was actually great because she is very creative and enjoys making things. She now encourages her children to express their anger/feelings through drawing.

'My journey has been a difficult one, often lonely and isolated, then HSW came along and held my hand. There are so many families out there that need Home-Start support, I was one of the lucky ones and I have so much to thank Home-Start Westminster for'.

'Our volunteer, she is like our family. Now we don't feel alone, for the first time we feel safe and settled, and our children can settle at school and make friends.'

A mother fleeing domestic violence was sent outside of the borough and was supported by her volunteer until she was housed back in Westminster. She told us 'that my volunteer was like my older sister and that she was the most wonderful support.'

This young mother no longer needs a volunteer and is getting on with her life. She still keeps in touch with us just to let us know how she is doing.

A woman's experience

One woman, a single mother with two young children aged seven and three, described how she has felt very depressed and isolated with no wider family or support networks. She said that she rarely left the house as she was afraid to go out alone with her children.

Last year she only felt able to attend one trip but through encouragement and support this year she attended each one and she is looking forward already to next year! She described how Summer Scheme 'helped her to get out and gave her confidence to leave the house', enabling her to feel that she was not alone during the summer. She said after the trips that 'I feel like I had a family'.

She saw how her children had benefited saying that the trips gave them something to look forward during the summer period as they were happy for two or three days before each trip. Her daughter even dreamt that she had been in a Zoo before the trip to Whipsnade Zoo! The mother said to us at the end that her 'summer was nice and beautiful with H-SW'.

AsmaHan's story

I was zero or even below zero before I met Home-Start Westminster.

My English was very poor and I was very depressed and low. At that time I thought I couldn't do anything. I thought my life was finished. With Home-Start Westminster's help I started to build myself. I have now what I should have had before but I didn't have a chance. I am free now and decided to follow my dream. I want to study and volunteer and work in the future. I don't want all the time to be on benefits. I want to make my son proud and for him to have a good education and have a happy life. I want him to have a chance, to be a doctor or a lawyer.

Home-Start Westminster has helped me to rebuild my confidence. Imane [my volunteer/councillor] made me a bird so that I could fly. She gave me so much.

The summer trips helped me feel like I had a family - someone to go places with. My son likes them and sees Home-Start as his family. Always I tell my family and friends back home about the trips - if we were alone we would have not gone anywhere. It gives me and my son confidence.

To be alone in a new country, new life, new language, you don't feel that you have help. Here I feel I get what I need. Home-Start even got me a fridge which was a big problem before as I had to buy food every day. Now I can buy it together and it is cheaper and easier. As it is only me and my son this helps so much.

Home-Start did not leave me half way but was with me all the time and the staff encouraged me to accept challenges. I decided after encouragement to be something different; to be AsmaHan. My dad could not believe my life before when I was with my husband. I was like a servant, he hit me and I was low. When I saw him I would shake and be afraid. Some of my friends said I should go back to him as he brought me to England but now I see. If I stayed with him everything would be the same - but with support from everyone I was able to be strong.

Everyone says I have changed - I am very happy. I won an award for Commitment and Perseverance with the Westminster Adult Education Service and then I called Home-Start and all the other agencies who helped me.

I have confidence now.





WHAT Home-Start means to US



Home-Start Westminster has provided placements for Social Work students for the past 10 years. In 2010-11 we had one student from Kingston University and two from Middlesex University. This has always proved to be a great success, and a win win situation for both the student and the organisation.

"Home-Start Westminster provides a very valuable service to families in Westminster. They make sure that right volunteer is matched with each family. The Children's Centre Outreach team refers a lot of isolated families to Home-Start Westminster and \families value the support they get from volunteers. Home-Start supports volunteers with training and supervision which contributes to their skills and confidence. We are lucky to have service like Home-Start in Westminster"

Nada

Family Service manager
North West locality Children's centre

"I have thoroughly enjoyed my time at Home-Start Westminster. The staff team are always friendly and helpful, even though they are very busy. At times I have been amazed how much work a small team can achieve!

The preparation course, eCAF, Turn2Us and drug training, provided through Home-Start Westminster, helped me prepare for work with families. I had a caseload of four families who had various needs. I helped connect them to the local community via children centres and family projects, advocated for families in relation to housing, benefits and in Family Support Panels and Team Around the Child meetings. I also helped organise events and parties for families, with the trip to the Museum of London being a great success, creating social networks between families. I spent a day shadowing social services children and family team organised by Home-Start Westminster which showed me the connection between statutory and voluntary services and increased my understanding of Home-Start Westminster's place in the system.

My experience at Home-Start Westminster has been positive and rewarding and I have learnt a lot from the placement. It has increased my knowledge of difficulties experienced by families in Westminster and how a preventative service can support them to cope and manage. I have seen the benefit of Home-Start Westminster's ethos of working with, not for, families, focusing on families individual needs and working in partnership with them to help raise their confidence for the future.

Being at Home-Start Westminster has increased my confidence, as well as the families I worked with, and seeing them and myself grow has given me a great sense of achievement and self-worth".

Gemma Eden,
Social Work Student on placement
September 2010-May 2011.



Over the past year a number of our families in the Eaves refuges across Westminister have been supported by Home Start Westminister. The support has been provided in a number of ways. Many of the mothers have benefited from the counselling services to help them overcome the traumatic domestic abuse which they have experienced. The services which Home Start offer are all highly valued by the refuge service users, however, the counselling service is particularly highly valued as the mothers are seen quickly and placed with a counsellor within a very short time frame which is particularly beneficial.

The families have also been supported by Home Start Westminister via the Art Therapy project which has recently been set up. In the South Westminister houses, an art therapist has visited the refuge once a week offering a session to the under fives and their mothers giving invaluable therapeutic time for mother and child to re-establish their bond which has often suffered due to the domestic abuse. In the North of the borough an art therapist has worked with the older children in a weekly after school session where the children have been able to overcome their experiences of the domestic abuse in a safe therapeutic environment. The families have also benefited from the volunteering service which Home-Start Westminister provide, the volunteers have supported the families to engage in the local community and to access other services and to feel supported.

A few of the mothers have also gone on to train as volunteers on the training programme provided by Home-Start Westminister, the service users often feedback about how beneficial the training has been and how they want to give something back to a service which has supported them.

A member of Home Start Westminister staff attends monthly psychosocial meetings for the refuges these are multi agency meetings where we discuss the service users within the refuge and discuss ways in which different agencies are able to support them. Our families have always enjoyed attending the play scheme activities arranged by Home Start Westminister in the school holidays and also attending the Christmas party. After leaving the refuge the families are often supported by Home Start Westminister when they move into their new properties, support comes in the form of telephone calls and charity applications to furnish the properties. Some families who chose to stay in Westminister continue receiving support from Home Start Westminister long after their stay in the refuge.

Anna Jones

Childrens and Family Worker, Eaves Womens Aid



Activities 2010 / 2011

Home
Start
Support and friendship
for families
in
Westminster

Summer Trips

31 Adults and over 40 children benefited from our 2010 Family Outings Programme.

At Home-Start Westminster we recognise that school holidays can be a period of great stress for families, especially during the long summer break. We organised a range of local trips, introducing families to local parks and centres, well as zoo's and farms outside of London. In the February half term we also arranged a trip to the V & A Children's Museum, which was such a success that we repeated it in October as well as an Easter Fun Day in Regents Park.

This programme provides us with a way to introduce families in a fun and dynamic way to other local services and parks and build up local networks of support.

We try as much as possible to have the same families coming every week over the 6-week Summer Scheme so that it is possible for local families to build up a network which will help reduce their isolation during what can be a very difficult time.

Dynamic Kids 2010-2011

Home-Start Westminster has been developing this unique package, which brings together physical activity with Emotional Intelligence, for some time.

This year we have trained over 24 volunteers in 'Dynamic Kids', who are then able to use this with families in their home. We were also commissioned to deliver this to a local child-minders group at Bayswater Children's Centre in March 2011, where over 11 children attended.

The feedback from this was fantastic and one mother called up afterwards to say how her child would always come home and tell her exactly what he had done in the session that day.

She also said how this group had paved the way for her to talk to her child about his emotions, and express them more fully and openly.

At Home-Start Westminster we have always seen the benefits of this group and it is so wonderful to hear that we are not alone!



Summer Scheme Sackrace, 2010



Events 2010 / 2011

Home
StART
Support and friendship
for families
in
Westminster



Number 11

It was a great honour, and a once in a lifetime opportunity, for Home Start Westminster to be invited by Maggie Darling to a tea party at No11 Downing Street in 2010. It all began when the Personal Assistant to Maggie Darling unexpectedly dropped off £131 that had been raised at a Community Lunch Event at the end of 2009. Christa Scholtz, Manager at Home Start Westminster, as always saw a great opportunity and immediately contacted Maggie Darling for further discussions!

House of lords

On 7th October, we celebrated our 10th anniversary with a fantastic reception at the House of Lords. We were fortunate to be hosted by Baroness Harris of Richmond who made us all feel really welcome. Guests enjoyed drinks and canapés on the terrace, a tour of Parliament, and speeches by our Scheme Manager Christa, as well as volunteer Joy Simpson and Julie Mary Henry who both spoke movingly about their experiences of Home-Start Westminster.



Our thanks go to everyone who helped to make this such a memorable event!



**Home
StART**
Support and friendship
for families
in
Westminster

Our sincere thanks go to all those who have supported us during the year.

For their funding and goodwill:

City of Westminster
John Armitage Charitable Trust
Help a London Child
St Giles-in-the-Fields and William Shelton Educational charity
BBC Children in Need
Department of Health Reaching Out To Carers Innovation Fund
Portman Foundation
Florsheim Foundation
Westminster Amalgamated Charity

For their support in cash or kind:

Maggie Darling
Mako Global
NatWest Bank Swiss Cottage
NEWPIN Family Centre
Save the Children
Bea Walker
Sheila Marshall
Sir Richard Bowlby
Karen Buck MP
Waitrose - Edgware Road, Bayswater & Marylebone branches
Francesca Tiffin & House of Lords Fundraising committee
Matthew Bealing
Martin Hall
Thienhuong Nguyen
Cathy Smith
Liz Metcalf
HSW Board of Trustees

For individual grants to support HSW families:

Buttle UK
Hyde Park Place Estate Charity
Paddington Charities
Charity of AJG Cross
Talisman Charitable Trust
Westminster Almshouses

And One Huge
Thank you to
our volunteers
without whom
we would not exist